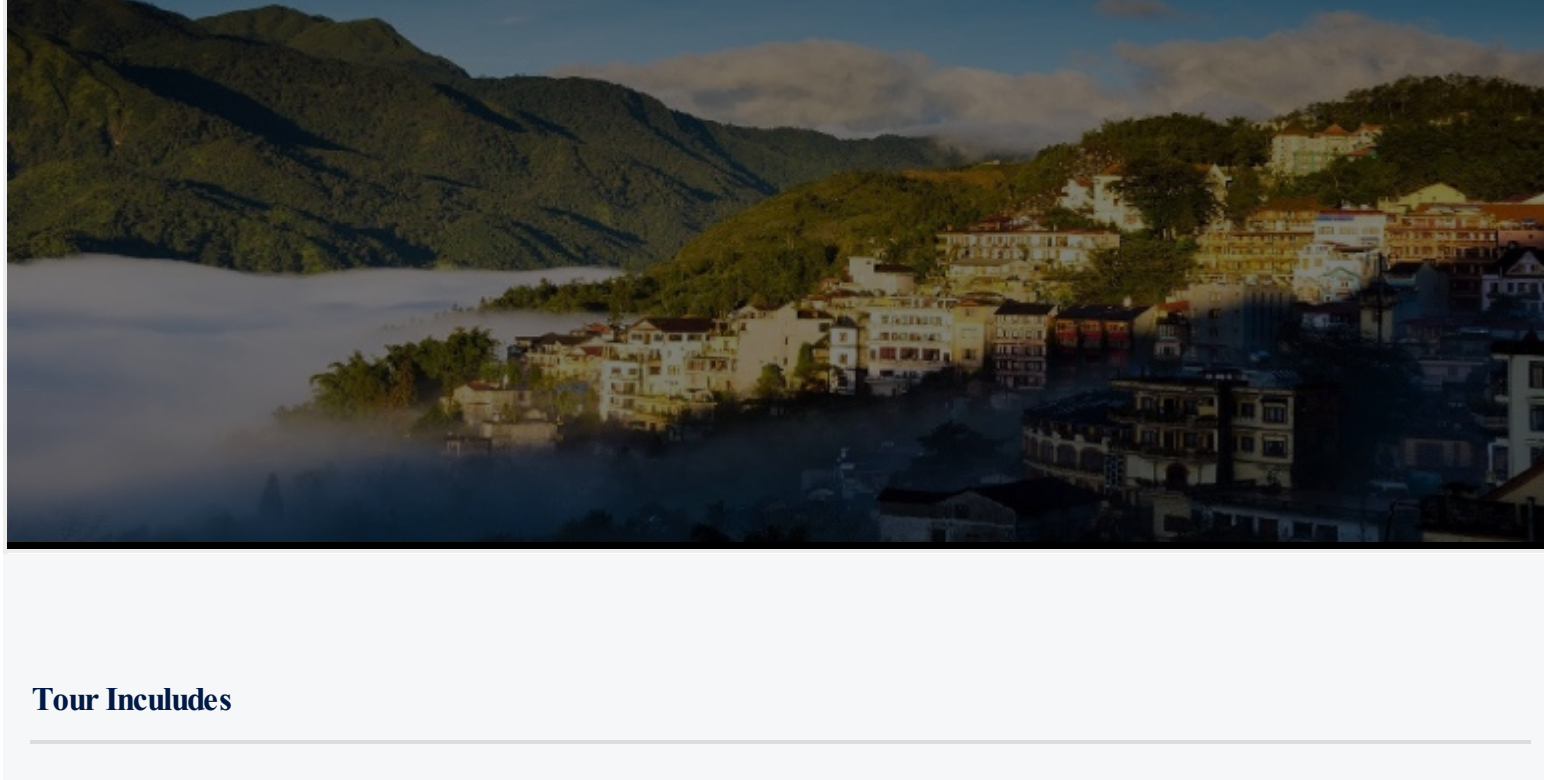


## Northern Highlights-3 Star

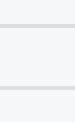
3 Nights - 4 Days | 3 Cities



### Tour Includes



Hotels



Meals as per plan



Sightseeing

Cities Covered: Hanoi-1

Cities Covered: Ha Long City-2

Cities Covered: Hanoi-1

### Key Highlights

Hanoi: The bustling heart of Vietnam Hanoi, the country's capital, is a city with a rich and layered history stretching over a millennium. It is known for its energetic atmosphere and ability to blend traditional Vietnamese culture with French colonial influence.

Halong Bay: A natural world wonder Just a few hours from Hanoi, the UNESCO-listed Halong Bay offers a dramatic seascape of thousands of towering limestone karsts and islets rising from the emerald waters of the Gulf of Tonkin.

### Tour Itinerary

#### Day 1 | Hanoi Arrival

Arrive at Noi Bai International Airport, welcome by our guide, and transfer to your hotel. The transfer distance is approximately 40 minutes.

Hanoi or “River-bound City” as its name means is Vietnam’s capital with a thousand-year-old history dating back to 1010. The city’s fascinating beauty which is characterized by unique cultural relics, ancient streets of antique houses, elegant French colonial buildings, tree-lined boulevards, and romantic lakes has made it one of the most charming cities in Asia.

Late afternoon, visit Hoan Kiem Lake, Hoan Kiem Lake is the center point of Hanoi and home to a rare endangered giant turtle species. Its name “Returned Sword” comes from a legend of a sacred sword being lent to an ancient Vietnamese King by a holy turtle from the lake and later returned to the turtle. Shop or walk at leisure in the Old Quarter of 36 ancient streets.

Meals: No Meal

Accommodation: A hotel used in Hanoi Larosa Hanoi Hotel [Deluxe] OR La Dolce Vita hotel [Superior]

#### Day 2 | Hanoi – Halong Bay

Morning, start a city tour beginning with Ho Chi Minh Complex which features the life of Ho Chi Minh, the nation’s founder. At the complex, visit Ho Chi Minh Mausoleum where the nation’s founder’s body is preserved (closed on Monday, Friday and through October - November), the colonial Presidential Palace, originally the French Governor Office and a fine example of French architecture in Hanoi, and the rural style Ho Chi Minh’s house on stilts where Ho Chi Minh lived and worked. Stop by one of Hanoi’s icons, the One Pillar Pagoda, built in the 11th Century in dedication to Avalokiteshvara or Buddha of Compassion and reminiscent of a lotus blossom rising from a pond. Continue to the Temple of Literature, known as the first university of Vietnam built in 1070 by the Ly Dynasty to honor Confucius, sages and outstanding Vietnamese scholars.

Afternoon, transfer to Ha Long Bay which is about 160 km or 3.5 hour drive away. Moving through the countryside on the way will bring you a clear perspective of a country’s whose 80% of population live on farming. Have a quick rest stop en route before reaching Ha Long City. Check in hotel then spend time at leisure.

Meals: Breakfast

Accommodation: A hotel used in Ha Long New Star Hotel OR City Bay Palace Hotel (Superior)

#### Day 3 | Halong – Hanoi

For Group 1-9pax: Sharing boat and Lunch at a local restaurant

Morning, breakfast at the hotel between 6-7 AM, transfer to the dock for boarding a shared boat to explore the legendary Ha Long Bay. Ha Long means Descending Dragon in Vietnamese as legend has it that a holly dragon landed down here from the sky. The bay, famous as one of the world’s wonders and heritage sites whose formation dates back 500 million years, consists of around 2,000 karst islands and islets scattered over an area of 1,553 km<sup>2</sup>. The boat will stop at Dau Go Island for you to visit Thien Cung Cave (Heaven Palace) and Dau Go Cave (Wooden Stakes). Dau Go Cave in the 13th Century was a depot to store pointed wooden stakes, which later were used by Vietnamese great military commander Tran Hung Dao to trap and puncture Mongolian naval boats in the famous battles of Bach Dang. Return to the dock, and disembark. Lunch at a local restaurant. After lunch travel back to Hanoi.

Afternoon, drive back to Hanoi and shopping in Hanoi Old Quarter. Evening at leisure.

For Group 10pax up: Private boat and lunch on cruise

Morning, breakfast at the hotel between 6-7 AM, transfer to the dock for boarding a cruise boat to explore the legendary Ha Long Bay. Ha Long means Descending Dragon in Vietnamese as legend has it that a holly dragon landed down here from the sky. The bay, famous as one of the world’s wonders and heritage sites whose formation dates back 500 million years, consists of around 2,000 karst islands and islets scattered over an area of 1,553 km<sup>2</sup>. The boat will stop at Dau Go Island for you to visit Thien Cung Cave (Heaven Palace) and Dau Go Cave (Wooden Stakes). Dau Go Cave in the 13th Century was a depot to store pointed wooden stakes, which later were used by Vietnamese great military commander Tran Hung Dao to trap and puncture Mongolian naval boats in the famous battles of Bach Dang. Continue cruising while fresh seafood lunch is served on board. Return to the dock, disembark, and travel back to Hanoi.

Afternoon, drive back to Hanoi and shopping in Hanoi Old Quarter. Evening at leisure.

Meals: Breakfast, Lunch (Vietnamese).

Accommodation: A hotel used in Hanoi Larosa Hanoi Hotel [Deluxe] OR La Dolce Vita hotel [Superior]

#### Day 4 | Hanoi Departure

Free at leisure until transfer to airport for departure flight.

Meals: Breakfast

### Accommodation Details

City

### Package Policies

#### Inclusion

- Transportation:
  - Round-trip airfare or transportation to and from the destination.
  - Airport transfers to and from the hotel.
  - Transport for sightseeing tours, excursions, and transfers between cities.
- Accommodation:
  - Accommodation in well-reviewed hotels or resorts.
  - Breakfast included (some packages may include other meals).
  - Ensuring accommodations are centrally located for easy access to attractions and amenities.
- Sightseeing and Activities:
  - Guided tours of key attractions with knowledgeable local guides.
  - Entrance fees to museums, historical sites, and other attractions.
  - Optional activities or excursions (e.g., snorkeling, hiking, cultural experiences).
- Meals:
  - Some meals may be included, typically breakfast. However, depending on the package, additional meals may also be included (lunches, dinners).
  - Dietary preferences and restrictions should be accommodated wherever possible.

#### Refund Policy

## Refund Policy

### 1. General Refund Terms

- Refunds are processed only for eligible cancellations as per the cancellation policy.
- Refunds will be issued after deducting applicable cancellation charges, bank fees, and service taxes.
- Refunds, if any, will be processed to the original payment mode within 7–10 business days from the date of written cancellation request.

### 2. Refund Eligibility

Condition	Refund Eligible	Remarks
Cancellation 30+ days before travel	Yes	Subject to minimum service fees
Cancellation 15–29 days before travel	Partial	40–60% refund depending on hotel/transport policy
Cancellation 7–14 days before travel	Limited	Up to 20% refund possible
Cancellation < 7 days before travel	No Refund	100% cancellation charges apply
No Show / Late Arrival	No Refund	Considered as trip abandonment
Early Check-out / Unused Services	No Refund	Non-utilized services are non-refundable

### 3. Force Majeure & Exceptional Scenarios

- In case of natural disasters, strikes, political unrest, or pandemic lockdowns, refunds will be processed only if suppliers (hotels/transporters) agree to waive off charges.
- Where applicable, credit vouchers may be issued in place of refunds for future use within 12 months.

### 4. Non-Refundable Charges

- Airfare/train tickets once booked are non-refundable unless specified as refundable.
- Travel insurance, visa fees, and optional activities are non-refundable.
- Any advance paid to secure early bird offers or high-demand dates (festive periods, long weekends) is strictly non-refundable.

### 5. Refund Process

1. Submit your cancellation request in writing via email or WhatsApp.
2. A confirmation and refund breakdown will be shared within 48 hours.
3. Approved refund amount will be credited within 7–10 working days (excluding holidays).

#### Payment

#### Booking Confirmation

- A minimum of 30% of the total package cost is required at the time of booking to confirm the reservation.
- Booking will be processed only after receipt of the advance payment.

#### Mid-Term Payment

- An additional 40% of the package amount must be paid 15 days prior to travel.
- Hotel vouchers and sightseeing confirmations will be shared after this stage.

#### Final Payment

- The remaining 30% of the payment must be completed 7 days before the travel date.
- Full payment is mandatory before travel documents (final vouchers, tickets) are released.

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