



#### Basic Detail

PackageCode	PAL00329
Package Name	Lonavala and khandala Tour Packages

#### Destinations

Lonavala ---Mumbai ---

#### TOUR INCLUDES



Hotel Meals Flight

#### Tour Packages-Lonavala and khandala Tour Packages

##### Day 1 | Arrival Mumbai to Lonavala



Pickup from As per Customer Convenience and drive to Lonavala. On Arrival Check Inn Hotel. After that visit Duke's Nose, Bhushi Dam, Shivling Point, Bhairavnath Temple, Bhaje Caves & Buddhist Heritage, Visapur Fort. Evening back to Hotel. Overnight Stay..

##### Day 2 | Arrival Lonavala and Khandal Local



After breakfast visit Lion's Point, Lohagad Fort, Tung Fort, Amby Valley, Celebrity Wax Museum, Ryewood Park, Mapro Garden. Evening back to Hotel. Overnight Stay.

##### Day 3 | Arrival Lonavala to Mumbai



After Breakfast visit and Visit Karla Buddha Cave,. After that drive back to Mumbai

#### Inclusion

2Nights' accommodation on double or triple sharing basis.  
Meals as per meal plan.  
All applicable Hotel taxes.  
All transfers & sightseeing by private cab.  
Driver allowance, Toll, Tax, Permit & All Parking Charges.  
Water Bottles in the cab at the time of arrival .

#### Exclusion

Any meals other than the mentioned in the package.  
Any services not specifically mentioned in the inclusions.  
Expenses caused by factors beyond our control like rail & flight delays, road blocks, vehicle malfunctions, political disturbances, etc.  
Individual entrance fees to visit places, any extra fees outside our program & ride / safari / boating / camera permission etc..

#### Terms & Conditions

- **Customizable Packages:** All packages are customizable except Fixed Departures.
- **Written Communication:** Guests must have all discussions in writing; verbal communications will not be entertained.
- **Customization:** Packages offered by Palyatra.com can be customized according to guests' wishes.
- **Tour Alterations:** The company may make alterations to the tour to ensure smooth services due to acts of god, technical problems, sudden service issues, government policies, or similar situations.
- **Booking Confirmation:** The package is not considered booked until the advance amount is received.
- **DND Packages:** Travel dates for Date Not Decided (DND) packages must be confirmed within 3 months of the invoice issuance date.
- **Potential Inconveniences:** Delays may lead to certain inconveniences.
- **Special Offers:** The company may provide special offers and upgrades to enhance guest experiences.
- **No Additional Cost for Upgrades:** Upgrades may include changes to hotels, room categories, and vehicle types at no additional cost, and guests will be informed of such upgrades either before or during the trip.

#### Package Policy

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**Special Offers and Upgrades:**  
The company may provide special offers and upgrades, including changes to hotels, room categories, and vehicle types at no additional cost. Guests will be informed of such upgrades either before or during the trip.

#### Cancellation Policy

**Written Communication:** All cancellations must be communicated in writing.  
**Nonrefundable Token:** The token amount is nonrefundable under any circumstances.  
**Cancellation Timing:** Cancellations made 15 days before the travel date will incur cancellation charges.  
**Cancellation Charges:** Charges for cancellations vary from 25% to 50% of the total tour package cost.  
**Retention Charges:** Full (100%) retention charges apply for cancellations made within 15 days of the travel date.  
**No Show:** Full retention charges will also apply in no-show scenarios.  
**No Refund for Missed Services:** No refunds will be given for missed or unused services, including flights, trains, hotel stays, meals, sightseeing, transfers, entry tickets, permits, or any other services from Palyatra.com.  
**Insufficient Advance Amount:** Palyatra.com reserves the right to cancel your invoice if the advance amount (50% of the total tour package cost) is insufficient.  
**Illegal Activity or Violent Behavior:** If clients are suspected of any illegal activity or violent behavior, Palyatra.com will stop services immediately and hold all refunds.



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